County of Stanly



2009 Report to the People



STANLY COUNTY COMMISSIONERS

Pictured, left to right: Sherrill Smith, Jann Lowder, Tony Dennis, Gene McIntyre, Lindsey Dunevant

On behalf of the Stanly County Board of Commissioners, I am proud to present the sixth annual **Report to the People**. The purpose of this report is to provide valuable information about the programs, services and projects your county government is involved in as a requirement of state law or to simply enhance quality of life.

The economy influenced many of the policy and budgetary decisions made by the Board of County Commissioners during 2009. However, the Board of Commissioners remains committed to creating an environment in Stanly County that attracts jobs, encourages investment and enhances quality of life.

In fact, your county government made progress toward numerous long-range goals even in the face of the current recession. These accomplishments include but are not limited to, the construction of a new airport terminal to promote economic development and encourage corporate investment, securing over \$1.2 million in grants funds for water line infrastructure to ensure public health, completing a new jail addition, increasing per pupil expenditures to the local school system by 1.5%, refinancing outstanding bond debt to realize savings of over \$600,000 over ten (10) years, enabling citizens to save over \$25,000 by providing prescription drug discount cards, utilizing grant funds to initiate an abandoned mobile home clean-up program, offering both H1N1 and seasonal flu shot clinics and investing in new computers at the various library branches to assist citizens with both educational and job related projects.

Our Board can empathize with the citizens of this county who have been significantly impacted by the economic crisis facing our nation. The Board of County Commissioners will continue to prioritize spending and target limited resources to achieve the largest return on your investment. A new fiscal reality exists so we must have the flexibility to adapt, be more efficient, encourage innovation, and ensure our services and programs are having a positive impact.

The enclosed report includes a summary of our achievements, the success stories and various opportunities associated with our numerous programs and services. On behalf of the Board of Commissioners and all of the staff of Stanly County government, it is our honor and privilege to serve the residents of this county and share what has been accomplished over the past year. We are proud of the staff and believe the information contained in this report will demonstrate our commitment to success and continuous improvement.

Respectfully,

Tony Dennis, Chairman

Stanly County Board of Commissioners

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Department	7elephone	Web (if different from above)	Department Head
AGRI-CIVIC CENTER	(704)986-3666	www.stanlyciviccenter.com	Candice Moffitt cmoffitt@co.stanly.nc.us
AIRPORT	(704)982-9013	www.stanlycountyairport.com	David Griffin dgriffin@co.stanly.nc.us
CENTRAL ADMINISTRATION	(704)986-3600		Andy Lucas, County Manager alucas@co.stanly.nc.us
COMMUNICATIONS	(704)986-3700		Karen McDaniel kmcdaniel@co.stanly.nc.us
COOPERATIVE EXTENSION	(704)983-3987	<u>stanly.ces.ncsu.edu</u>	Lori Ivey lori_ivey@ncsu.edu
ECONOMIC DEVELOPMENT COMMISSION	(704)986-3682	www.stanlyedc.org	Kevin Gullette kgullette@co.stanly.nc.us
ELECTIONS	(704)986-3647	www.votestanlycounty.com	Kim Wilson kwilson@co.stanly.nc.us
EMERGENCY SERVICES	(704)986-3650		Brian Simpson bsimpson@co.stanly.nc.us
FACILITIES MANAGEMENT	(704)986-3697		Jerry Morton jrmorton@co.stanly.nc.us
HEALTH DEPARTMENT	(704)982-9171		Dennis Joyner djoyner@co.stanly.nc.us
HISTORIC PRESERVATION COMMISSION	(704)986-3777	www.stanlycountymuseum.com	Jonathan Underwood junderwood@co.stanly.nc.us
INSPECTIONS	(704)986-3667		David Harrington dharrington@co.stanly.nc.us
LIBRARY	(704)986-3766	www.stanlycountylibrary.org	Melanie Holles mholles@co.stanly.nc.us
PLANNING & ZONING	(704)986-3660		Michael Sandy msandy@co.stanly.nc.us
REGISTER OF DEEDS	(704)986-3640	www.stanlyrod.net	Suzanne Lowder slowder@co.stanly.nc.us
SCUSA TRANSPORTATION	(704)986-3790		Gwen Hinson ghinson@co.stanly.nc.us
SENIOR SERVICES	(704)986-3769		Becky Weemhoff bweemhoff@co.stanly.nc.us
SHERIFF'S OFFICE	(704)986-3714	www.stanlysheriff.org	Rick Burris, Sheriff rjburris@co.stanly.nc.us
SOCIAL SERVICES (DSS)	(704)982-6100	<u>www.stanlydss.com</u>	Sharon Scott sscott@co.stanly.nc.us
SOIL & WATER CONSERVATION SERVICE	(704)982-5114		Gerald McSwain gmcswain@co.stanly.nc.us
SOLID WASTE	(704)986-3897		Jerry Morton jrmorton@co.stanly.nc.us
TAX ADMINSITRATION	(704)986-3619	<u>www.stanlygis.net</u>	Rick Johnson rjohnson@co.stanly.nc.us
UTILITIES	(704)986-3686		Donna Davis ddavis@co.stanly.nc.us
VETERANS SERVICES	(704)986-3694		Tim Pressley tpressley@co.stanly.nc.us

HIGHLIGHTS OF COUNTY SERVICES FOR 2009

Culture and Recreation

AGRI-CIVIC CENTER

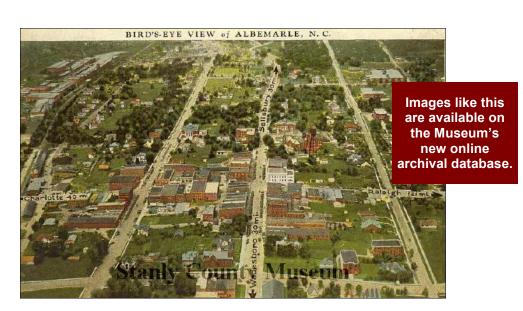
The Agri-Civic Center had an exciting year which included celebrating its 20th Anniversary in March. This special anniversary opened up a dialog about the legacy, purpose, preservation and upkeep of the Agri-Civic Center. Plans are now being made to form a "Friends of the Agri-Civic Center" non-profit organization to support operations and building enhancements at the facility. Building upgrades included the donation of a commercial dish washing machine valued at approximately \$6,000 and the donation and installation of programmable thermostats in the auditorium and backstage areas valued at \$1,200. The Center is making plans to resume concessions sales in 2010. Despite the economic downturn, the Center has



remained busy as we continue to provide great service to our citizens.

HISTORIC PRESERVATION COMMISSION

2009 was a successful year for the Stanly County Historic Preservation Commission and Museum. Visitation exceeded 9,000 and the Museum hosted or participated in 19 local and regional events. HPC staff continues to develop and catalog its historic photograph and archival collections with the help of interns from Pfeiffer University and Stanly Community College. The searchable archives are now available on-line at: http://stanly.pastperfect-online.com



PUBLIC LIBRARY

The Library operates five convenient locations in the county:

Albemarle—133 East Main Street (704)986-3755
Badin—62 Pine Street (704)422-3218
Norwood—27 Pee Dee Avenue (704)474-3625
Oakboro—214 South Main Street (704)485-4310
Locust—213 Town Centre Drive (704)888-0103

	2008	2009
Library Visitors	146,809	157,534
Checked out resources— DVD videos, games and books	220,331	226,615
Free Wi-Fi users		34,716
Summer Reading program participants		3,365
Website Visitors		26,266



Stanly your Library Lion joined our staff this year. The Friends of the Library provided funds for the library to purchase a mascot. Be sure to watch for your opportunity to meet Stanly in our library this year.

Economic & Physical Development

NC COOPERATIVE EXTENSION

Agents continue to promote and assist economic development in Stanly County by introducing new strategies to assist the agriculture community with becoming more profitable and sustainable. Several of our 2009 efforts in this focus area include:

- Coordinated the planning and development of a Farm Land Protection Plan for Stanly County. The plan was adopted by the Board of Commissioners in late 2009
- Assisted numerous local beef cattle producers with purchasing, feeder calf sales and herd genetics that resulted in savings or increased income of approximately \$238,300
- Began using new soil nitrate sampling technology to save corn growers on top-dressed nitrogen costs. Using this new tool, one local grower estimated a savings of more than \$12,000 on 200 acres of corn

Cooperative Extension also worked to enhance community health and wellness. Below are several highlights:

- Assisted over 475 Medicare recipients in selecting a Medicare Part D drug plan to meet their specific needs. On average, those receiving assistance reported a savings of \$612 annually for a total approximate savings of \$290,700
- Continue to meet the growing need for food preservation education and technical assistance. This assistance decreases the likelihood of food borne illnesses resulting from improper techniques or supplies

 Provide on-going nutritional education to elementary students within Stanly County. These programs lead to positive behavior change resulting in healthier food choices and increased wellness



ECONOMIC DEVELOPMENT COMMISSION

We continued our work to position Stanly County as the ideal place to conduct business within the Charlotte region. We focused our efforts on industries that will take advantage of our infrastructure, our workforce and our existing assets.

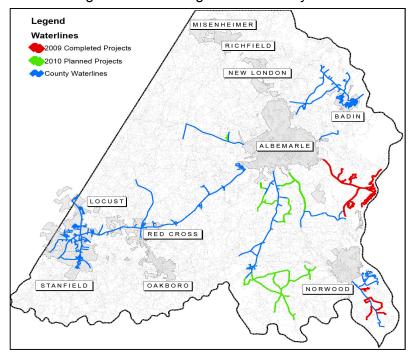
	Company	Inves	tment	Jobs	
Business Expansion or Facility Reuse Grants	Nabell Bellows	\$963,000		5	
	New Finish	\$500	,000	15	
	Average 2008		Average 2009		
Unemployment	6.7%			12.3%	
Business Development	Hosted Federal Government Contracting Symposium with Congressman Kissell in November				
	Continue to target industries aligned to the community's assets in the areas of defense, health care, food processing, tourism and manufacturing				
Workforce Development	Partnered with Stanly Community College and the Chamber of Commerce to host a Job and Resource Fair				
	Assisted Preformed Line Products and Avdel with accessing training resources in collaboration with Stanly Community College				

PLANNING & ZONING

- The Abandoned Manufactured Home project is in progress and the first abandoned manufactured homes will be soon be demolished. \$40,000 in grant funding provided by the North Carolina Department of Environment and Natural Resources will fund demolition of approximately 25 abandoned manufactured homes
- Staff is currently working with the Board of Commissioners and Planning and Zoning Board to update the 2002 Stanly County Land Use Plan

UTILITIES (SCU)

Stanly County Utilities (SCU) is responsible for the distribution of more than one million gallons of drinking water each day.



2009 ompletions Completed water service extensions to the Hwy 731 / Fork Road area and to Hwy 24/27/73 East from Albemarle city limits to Lake Tillery and along Indian Mound Road.

Completed Millingport gravity and forcemain sewer system to service Millingport School and the community along Hwy 73 between City Lake and Millingport Road.

STANLY COUNTY UTILITIES 2009 GRANT ACTIVITY		
Amount	Funding Source	Utilities Project
\$1 million	American Recovery and Reinvestment Act (Federal)	Enhance water quality throughout the system and extend water service to low and moderate income communities
\$75,000	Community Development Block Grant (Federal)	Customer connection grant program pays tap fees and plumbing fees for qualified applicants who cannot afford to connect to the Utilities system. Thirty-three homes were connected to the system at no cost to the homeowners through this program
\$35,000	North Carolina Rural Center (State)	Investigate and create a comprehensive plan to replace and repair the entire water distribution system in the Greater Badin District
\$500,000	North Carolina Rural Center (State)	Completed design of the Hwy 52 / Southside water extension project

Environmental Protection

SOIL & WATER CONSERVATION SERVICE

- The Stanly SWCD received an allocation of \$ 79,333. Funds were used for erosion control practices and water quality control
- Received a grant of \$50,000 from the Foundation for Soil & Water Conservation for a lagoon closure
- Educational activities included contests for students
- The No-till Drill was used to reseed 272 acres of pastures to control erosion



left) 2009 Soil & Water Contest Winners

(bottom) agoon before and after closure



Feedback, Please!

Log on to: www.co.stanly.nc.us to tell us what you think about the 2009 Report to the People. What do you want to know about your Stanly County Government? Do you prefer photos, graphs, or written departmental updates? Do you like the department directory? Please let us know! Survey will close on June 30.

General Government

ELECTIONS

- Launched a new website: www.VoteStanlyCounty.com
- The State-appointed Board of Elections members to serve for the next two years: Janet Pickler, Chair; Les Young, Secretary; and Paul Bowers. Members were sworn into office on July 21st
- Conducted municipal elections
- 2,585 (14.4%) ballots were cast in the November 3 Municipal Elections
- A total of 1,074 people registered to vote this year
- The Board of Elections received \$6,800 in funds to improve 23 county polling places

FACILITIES MANAGEMENT

Continued to update and maintain facilities in the most cost-effective manner and made minor upgrades to improve energy efficiency wherever possible. Installed user-friendly directories at Stanly Commons. The next
Household
Hazardous Waste
Disposal Event will
be held on April 10
at the Agri-Civic
Center.

Solid Waste

Pounds of household garbage to landfill in 2008/2009: **6,564 tons**Pounds of garbage kept out of landfill and recycled: **559 tons**Began a recycling program at Stanly Commons and Courthouse

Spotlight: Recycling

Stanly County offers recycling of plastics, aluminum and steel cans, cardboard, mixed paper and much more at each of its convenience sites. These sites are designated to serve the citizens of the unincorporated areas of the county who pay the annual solid waste disposal tax.

INFORMATION TECHNOLOGY AND GIS

IT focused on server virtualization and disaster recovery in 2009. Completion of this project will allow us to save a significant amount of energy and also increase our operational efficiency through enhanced manageability and monitoring. These benefits allow us to maintain two simultaneous copies of almost all of our entire server infrastructure in two geographically disperse locations.

The Geographical Information Systems (GIS) Department is currently involved in several projects that will improve some of our current datasets:

- 2010 Census project Working with the Census Bureau to provide the most up-to-date information for the 2010 Census
- Orthoimagery project Stanly County will benefit from the Statewide Orthoimagery Project that will take place during the 2010 calendar year

REGISTER OF DEEDS

- Real estate recordings were down significantly, but there was an increase in foreclosures and bankruptcy filings
- Launched a new website that is user friendly and easily accessible, with information on how to obtain vital records, deeds, fee schedules, frequently asked questions and contact information: www.stanlyrod.net
- Certified copies of many vital records are available in the office for a fee. Request forms are available on-line
- NC Court Systems and AOC database are accessible in our deed vault

TAX ADMINISTRATION

- Completely redesigned the departmental website. This allows residents to easily locate information concerning real and personal property, motor vehicles, land records and collections. Information detailing the requirements for various tax exemptions or exclusions can now be found on our webpage via online forms
- For the convenience of our customers, the Collections Office is now taking debit and credit cards in the office. A drop box is located at the Courthouse
- The Commissioners voted to extend the date for making application for the age exclusion from June 1st to August 31st; hopefully this will enable more of our senior citizens to take advantage of this program
- The Tax Administrator's Office is preparing for the next revaluation rescheduled for January 1, 2013

H1N1—KEEPING YOUR FAMILY SAFE

Q. Is the 2009 H1N1 virus contagious?

A. 2009 H1N1 virus is contagious and is spreading from human to human.

Q. How does the 2009 H1N1 virus spread?

A. Spread of the 2009 H1N1 virus is thought to occur in the same way that seasonal flu spreads. Flu viruses are spread mainly from person to person through coughing, sneezing or talking by people with influenza. Sometimes people may become infected by touching something – such as a surface or object – with flu viruses on it and then touching their mouth or nose.

Q. Can I get 2009 H1N1 more than once?

A. Getting infected with any influenza virus, including 2009 H1N1, should cause your body to develop immune resistance to that virus so it's not likely that a person would be infected with the identical influenza virus more than once. (However, people with weakened immune systems might

not develop full immunity after infection and might be more likely to get infected with the same influenza virus more than once.) However, it's also possible that a person could have a positive test result for flu infection more than once in an influenza season. This can occur for two reasons: 1) A person may be infected with different influenza viruses (for example, the first time with 2009 H1N1 and the second time with a regular seasonal flu virus. Most rapid tests cannot distinguish which influenza virus is responsible for the illness. And, 2) Influenza tests can occasionally give false positive and false negative results so it's possible that one of the test results were incorrect. This is more likely to happen when the diagnosis is made with the rapid flu tests. More information about flu diagnosis is available.

Source: <u>www.cdc.gov</u>

Human Services

HEALTH DEPARTMENT

In April, state and county health departments began close monitoring of the new H1N1 influenza virus that began spreading across the U.S. and North Carolina. Initial efforts focused on public awareness of flu prevention strategies and early

identification of flu illness while the nation waited on the development and distribution of an H1N1 flu vaccine. As vaccine arrived in the fall, the Stanly County Health Department conducted flu shot clinics to curb the spread of both H1N1 and seasonal flu. In addition to flu clinics at the health department, vaccine was also provided through schools, churches, area nursing homes & assisted living centers, and in other group settings.

- Clinical services were provided to 6,217 people. The WIC (Women, Infants, & Children) Program served 8,895 women and children and had a caseload of 1,614
- The children's dental clinic provided services through 5,962 clinic visits and treatment was provided for 96 patients through the operating room
- Home Health Agency maintained an average caseload of 110 patients and made 9,582 patient visits
- The department coordinated coalition efforts of Stanly County Partners In Health, a local Healthy Carolinians Taskforce which promotes activities to address priority community health issues such as infant mortality, obesity, injury prevention, sexually transmitted diseases and substance abuse
- Environmental Health completed 1,019
 Food & Lodging sanitation visits and inspections and made 1,506 site visits for on-site water protection
- Animal Control handled 3,299 stray or unwanted pets. 153 animals were reclaimed by owners and 468 were adopted or placed in new homes.
- Rabies clinics resulted in vaccinations of 956 dogs and 181 cats



Over 2,500 doses of H1N1 flu vaccine and 3,900 doses of seasonal flu vaccine were distributed by the Health Department



SENIOR SERVICES

The department has earned the rank of North Carolina Senior Center of Excellence, the highest honor a senior center can receive from the state. Approximately 1,800 people come through its doors each month to take advantage of the various services, educational and recreational classes, activities and programs. Information about the department can be obtained by receiving the free newsletter, *The Center Piece*.

- Approximately 100 individuals attended the third annual "90 + Birthday Party"
- In-Home Aide program and the Family Caregiver Support Program assisted 142 seniors who received 15,850 hours of direct service
- Served as host agency for public screening of HBO's 4-part video series, "The Alzheimer's Project" with 25 people attending one or more of the sessions
- The nutrition program served approximately 25,337 congregate meals from four sites in the county, 41,447 home delivered meals, and issued 1,668 cases of supplemental nutrition such as Ensure Plus and Glucerna Shakes to eligible seniors
- Information and Assistance Program (I&A) assisted 922 seniors or family members in locating resources and assistance for their particular needs
- Senior Services contracts with SCUSA to provide senior adults with transportation to medical appointments and other errands

SOCIAL SERVICES (DSS)

Service programs promote positive change for individuals and families, transitioning them to become more economically self-supporting. Please contact our agency for more information on program eligibility.

- Work First Services assisted 53 families in becoming employed
- Collected \$4,783,914 in Child Support Payments for children
- Licensed 10 new foster families to care for our foster children
- Had placement responsibility for 60 children who were in foster care
- Provided \$2,516,276 to local daycare centers
- Investigated 568 reports of children reported to be abused, neglected or dependent
- Enrolled 881 children in the North Carolina Health Choice Program
- Assisted 114 disabled adults and 4 children to remain in their own homes as long as possible through the Community Alternative Program
- Provided \$9,155,046 in Food Stamps to Stanly County recipients
- Provided \$239,718 to county residents for heating or cooling assistance
- Saw an average of 180 individuals visiting the agency each day
- Provided medical assistance to approximately 8,306 citizens per month

VETERAN SERVICES

This office assists Veterans and their dependents in applying for Federal and State Benefits.

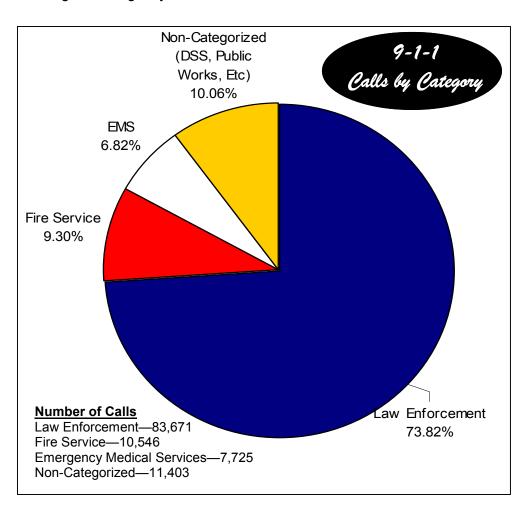
- Processed 2,763 requests for service
- Veterans received benefits for the fiscal year 2008 in the amount of \$15.639.000
- Three students received full scholarships from the North Carolina Division of Veterans Affairs. There are currently nine students from Stanly County attending college on this Scholarship

Public Safety

COMMUNICATIONS

E-911 Communications launched an educational program for children grades pre-K through 2nd. The program, conducted in collaboration with the school system, incorporates materials from the national 9-1-1 For Kids® curriculum. Students learn how to call 9-1-1 on a touchtone, rotary, and wireless phone and what to say when a telecommunicator answers the phone.

In 2008, 17% of the total calls were "abandoned" calls, hang-ups and/or silence. Some of these calls were placed by young children playing with a phone. The primary goal of the E-911 educational program is to help children understand the seriousness of calling 9-1-1 and its purpose during an emergency.



CRIMINAL JUSTICE PARTNERSHIP PROGRAM (CJPP)

The Criminal Justice Resource Center has oversight over Criminal Justice Partnership Program, Sheriff's Office Inmate Services, Stanly County Juvenile Restitution Program, Juvenile Crime Prevention Committee and Stanly County Gang Task Force.

- 38 defendants received 1,037 hours of substance abuse, anger management and Domestic Violence education
- 12 defendants received 852 hours of training
- 16 defendants received assistance in obtaining employment and 4 successfully obtained their GED
- The Juvenile Crime Prevention Committee, (JCPC) served 30 at-risk Juvenile Defendants assisting with restitution, substance abuse need, education, in-home family services and gang awareness
- Secured \$50,000 in Federal Stimulus Funds providing for implementation of a gang assessment

EMERGENCY MANAGEMENT SERVICES

- Updated Emergency Operation Plans and began the process of a required five-year update to our Multi-Jurisdictional Hazard Mitigation Plan
- Updated and adopted new State Protocols
- Responded to 7,569 calls and transported 7,064 of dispatched calls while maintaining an average response time of nine minutes
- Completed 445 fire inspections and performed 101 investigations/calls for service and implemented a new software program to allow a more efficient inspection program. Public education by way of lectures and presentations in the community is a priority

INSPECTIONS

All citizens are encouraged to contact our office regarding building permit and plan requirements for any construction project, changing the occupancy use of buildings, or to make a request for inspections.

- Stanly County Inspection Department Performed 9,518 Inspections
- Inspection Department Plan Reviewer approved 269 reviews

Central Permitting Permit Type	2008	2009	2008 Estimated Construction Value	2009 Estimated Construction Value
Residential Building Permits	156	128	\$18,946,900	\$20,236,668
Mobile Homes	54	48	Not Available	Not Available
Residential Remodels, Additions, Alterations	232	195	5,977,846	4,751,846
Commercial New Construction	28	53	17,595,941	6,523,941
Commercial Remodels, Additions, Alterations	181	165	27,354,824	8,450,929
Electrical Permits	1609	1102		
Mechanical Permits	848	630		
Plumbing Permits	702	700		
Major Building Permits Issued in 2009:		Estimated Cons	struction Value	
Gray Stone Day School		\$6,44	3,146	
Morrow Chase Apartments and Community Building			4,329,704	
Bank of Stanly			1,800,000	
Airport Terminal			1,569,380	
McDonalds of Locust			943,665	

SHERIFF'S OFFICE

We strive to enforce the law in a fair and impartial manner, recognizing iudicial limits of our authority and the rights of others.

SHERIFF'S OFFICE DISPATCHED CALLS				
Alarm & Security Checks - Residential and Business	1,121			
Assist Fire, EMS and Other Agencies	1,856			
Provide Escorts and Convoys	288			
Disturbance / Suspicious Activity	4,504			
Domestic Disturbance	213			
Non-Domestic Assaults	188			
Criminal and Civil Process Served	11,912			
Involuntary Commitment 202				
Incident Reports Filed 1,078				
Transport of Inmates To Other Detention Centers 208				
Total Calls Answered 17,867				
Collection of Money for Civil Actions/fees/penalties \$130,235				
Stolen Property Recovered	\$600,247			

	The Detention Center addition opened
Detention Center	Detention Officers processed 2,371 individuals equating to an eight percent increase over last year
	The average daily population is 96; at the time of this report, the Detention Center population is 92 inmates. Average length of stay is 14 days
	Video arraignment increases efficiency of staff and reduces court time and decreases county liability
	Received a \$4,249 grant to replace radio equipment
Office Operations	The grant for the Pre-Trial Release program expired, but recognizing the benefits to this office, Sheriff Burris was able to reorganize and maintain the employee within the office. During the last quarter alone the Pre-Trial program resulted in an approximate savings of \$55,000. These savings included those inmates released and monitored pending trial or cases expedited
	Conducted 276 sex offender verifications and 137 visits to the 108 registered offenders to verify the residency and reporting requirements were met
Courthouse	Bailiffs transported 3,441 inmates and provided courtroom security for five courtrooms

Spotlight: K-9 TEAM PLAYS CRITICAL ROLE IN PUBLIC SAFETY

The K-9 unit is an integral part of public safety. In 2009, this unit responded to a total of 167 requests for K-9 assistance. Of those calls, 61 were for other agencies. Responding to calls in Stanly, and neighboring counties, the K-9 team assisted in ten violators apprehended, three missing persons found and returned home safely, and numerous individuals charged with drug violations.



Transportation

AIRPORT

The Airport is in the final phase of completion of the brand new terminal building that will enhance the corporate and general aviation experience. Construction of the terminal, the parking lot, and entry road was made possible by a number of state and federal grants and airport savings over several years.

Please join us this spring for the GRAND OPENING of the Stanly County Airport—the Front Door to our community!

- Received grants totaling \$815,000 for obstruction removal and repair to the primary runway
- Currently developing a plan for the rehabilitation of all runway and taxiway surfaces which will be paid for with a combination of military, state, federal and local funds



SCUSA—Transportation

Transportation to medical appointments, work, grocery shopping and numerous other destinations are provided to citizens. Vehicles are handicapped accessible. We offer many programs to serve our citizens:

Citizeris.	
Program	Who Qualifies?
General Public	Available to all citizens of Stanly County. A fare is required per person per stop (including infants/children)
Golden Age (HCCBG)	Available to citizens aged 60 or older. Trips provided to the Nutrition Sites, medical appointments, shopping, paying bills, etc. There is no required fee, but donations are accepted. To register for this program, call Senior Services
Medicaid	If you currently receive Medicaid, you may be eligible for transportation services. Prior approval is required by the Department of Social Services
Elderly and Disabled Transportation Assistance Program	Qualified applicants are aged 60 or older and/or disabled by definition. An application and certification form must be completed and approved prior to receiving assistance. This program provides services for medical appointments (in and out of county), shopping, personal/social business, employment, etc. The daily fees are: \$2 for service in the county, \$5 for service out of county. Application forms are available by calling the transportation office
Employment Assistance	Individuals attending job training classes (school or on site) or have a job and meet certain criteria may be eligible for transportation assistance. Please call the transportation office to inquire

In 2009, SCUSA provided 67,014 trips and traveled 386,343 miles! It was another <u>DRUG and ALCOHOL FREE</u> year for SCUSA. Transportation Employees were randomly tested for drugs and alcohol with no positive tests results. The department has been testing since 1990 and has never had a positive test.

YOU ASKED, WE RESPONDED!

August 2009, a weekly general public route was implemented to serve the West Stanly area. To inform the public of the new service, fliers were mailed with utility bills, church groups and civic organizations.

Stanly County's 70p Citizen Zuestions

- Q. Do I need a permit to drill a new well?
- A. Yes, information and forms are available in Central Permitting Office at the Stanly County Commons
- Q. Can a metal-on-metal mobile home be set up in Stanly County?
- A. Yes, if it was located in Stanly County Prior to February 2000.
- Q. Where can I get a copy of my birth certificate?
- A. Certified copies of vital records are available for only \$10 at the Register of Deeds office, located at the Stanly County Courthouse
- Q. How can I pay my Utilities bill?
- A. Bills may be paid by credit or debit card in our office located in The Commons or by phone (704)986-3686. Bills having no past due balance may be paid at the Bank of Stanly prior to the 20th of each month. Checks are accepted by mail and in our drop box at The Commons. Bank draft payments are available upon request.
- Q. Who do I contact for a business license?
- A. Stanly County does not issue business licenses. Inside the City Limits of Albemarle, Contact Elizabeth Boyle located at City Hall 1st floor, Utility Department or call 704-984-9468.
- Q. Who do I contact for a peddler license in the City of Albemarle?
- A. Paulette Bowers or Michael Ferris, located at Albemarle City Hall, Administration Office, Room 2A
- Q. What do I need to bring with me to apply for services with the Department of Social Services (DSS)?
- A. Applicants do not have to bring anything and depending on the program applied for, a list will be provided with a time frame to return those items.
- Q. I have heard the County sponsored a discount Prescription Drug Card through NACO. Who can use the card, and what is the cost?
- A. Cards may be used by all county residents, regardless of age, income, or existing health coverage. The prescription discount card is free. Cards are available at Central Administration, DSS, Finance Office, Health Department, Library, NC Cooperative Extension, Register of Deeds, Utilities, and Veterans Service Office.
- Q. Can I burn my garbage and other household waste?
- A. No, North Carolina Department of Environment and Natural Resources Division of Air Quality prohibit ground and barrel-burning of garbage and other household waste.
- Q. Can I burn yard waste?
- A. If no public pickup is available, leaves, branches and yard trimmings may be burned on private property. Complete information is found on the Division of Air Quality website at www.ncair.org
- Q. How do I pay my taxes?
- A. Tax Collections is located on the first floor (Room 104) of the Stanly County Courthouse at 201 South Second Street in Albemarle, NC 28001. For your convenience, there is a drop box located at the rear of the Courthouse. Payments may also be made with a credit card (Visa, MasterCard, Discover) in our office for no fee, or over the phone and online for a fee: 1-800-272-9829, www.officialpayments.com (jurisdiction code: 4324). When using the third-party phone or online service, you must provide your account number and total amount due.
- Q. Are only people with low incomes eligible for services at the Health Department?
- A. No, most services are available to all Stanly County residents. The only programs that have income limitations are the Dental Clinic, Women, Infants, and Children Program (WIC), and Breast and the Cervical Cancer Control Program
- Q. I thought Health Department services were free, why do you charge for some of your services?
- A. Sources of funding for health programs are federal, state, and local monies as well as grant funds. Unfortunately, the combination of these funding sources does not cover the complete cost of providing these services, so unfortunately clients/patients are charged fees.

Where Your Money Goes FY 2009-10 \$55,716,925



Where The Money Comes From FY 2009-10 \$55,716,925

